

# CIH Level 3

## Certificate in Housing Practice Managing Housing Services

(Commencing October, 2011)



The Thames Valley Housing Training Centre is running the **Level 3 Certificate in Housing Practice** qualification, starting **October 2011**. We are offering the Managing Housing Services Pathway.

The qualification is particularly suitable for people working in housing, tenants, frontline staff specialist housing workers and apprenticeships.

<b>Start Date:</b>	11 October 2011
<b>Location:</b>	Twickenham
<b>Time:</b>	10:00am-4:30pm (one session a month as outlined below)
<b>Duration:</b>	10 months
<b>Cost:</b>	£1,350.06

**The certificate is delivered over 9 sessions dates below:**

### **Managing Housing Services Pathway**

11 October 2011	Introduction
01 November 2011	Delivery of Affordable Housing Services (HP3M1)
29 November 2011	Equality & Diversity in Housing (HP3M2)
19 December 2011	Professional Practice Skills for Housing (HP3M3)
17 January 2012	Prevention & Management of Rent Arrears (HP303)
15 February 2012	Involving Housing Service Users (HP314)
21 March 2012	Occupancy Tenure & Lettings (HP320)
17 April 2012	Dealing With Anti-Social Behavior (HP302)
18 May 2012	Repairs & Maintenance in Housing Organisations (HP325)

Please note these dates are subject to change. All dates will be finalized and all students notified 2 weeks prior to course start date

**If you'd like to enroll or need more details, please contact:**

**Laura Osborne**  
**(t) 020 8607 0884 (e) [training\\_centre@tvha.co.uk](mailto:training_centre@tvha.co.uk)**

**Further  
Information**

# Further information...

As a Level 3 award, this certificate is equivalent to an A level or NVQ level 3.

Successful completion of this certificate entitles the individuals to become a Practitioner Member of the CIH and to use the letters 'Cert CIH' after their name.

## Level 3 Housing Practice Certificate is particularly suitable for:

- ⇒ People working in housing.
- ⇒ Tenants wishing to get actively involved in the delivery of housing services.
- ⇒ Frontline workers who want to develop skills in housing.
- ⇒ People aged 16+ in England, Wales and Northern Ireland.
- ⇒ People wishing to undertake a Modern Apprenticeship in Housing.
- ⇒ People working in a specialist area of housing.

## Qualification Aims/Benefits:

- ⇒ Learners will develop key skills and knowledge necessary to participate in housing practice.
- ⇒ Learners will have a detailed understanding of a specialist area of housing practice.
- ⇒ Learners will be prepared for study at Level 4.

## Students receive:

- Lessons with experienced housing tutors
- Comprehensive workbooks
- Student registration with CIH
- A years subscription to Inside Housing Magazine
- A dedicated administration team
- Graded certificate (upon completion)

# Also coming soon...

<b>CIH Level 2 Housing Practice Certificate</b>	<b>CIH Diploma</b>
Commencing: September 2011	Commencing: September 2011
Cost: £978.66	Cost: £1,534.16